



## Privacy Policy

BandApp Limited respects the privacy rights of our online visitors, subscribers and members of our official [www.bluestone-media.com](http://www.bluestone-media.com) and our various websites and is committed to protecting the personal information collected about our clients. To further this commitment, we have adopted this Privacy Policy to guide on how we collect, store, and use the information provided to us by our clients. By visiting any of our websites, you are therefore accepting the practices as described in this Privacy Policy and our Terms of Use. For information collection and use practices with respect to children under the age of 13, please see our '**COLLECTION AND USE OF CHILDREN'S PERSONAL INFORMATION**' section below.

### SCOPE OF THIS PRIVACY POLICY

This Privacy Policy applies to all information submitted and collected online through any of our websites. Any submission or use of personal information by you constitutes your acceptance to BandApp Limited's Privacy Policy. BandApp Limited reserves the right, at any time without prior notice, to add, change, update or modify the contents of this Privacy Policy and its Terms of Use, simply by posting such change, update or modification on our websites. Any such change, update or modification will be effective immediately upon posting on our website. Your continued use of any of our websites will signify your acceptance of these changes.

### INFORMATION COLLECTED

#### Personal Information

To access certain services offered via our websites, BandApp Limited may require information about you, but only if you voluntarily provide it to us. The types of personal information collected in conjunction with the activities listed above will vary depending on the activity. The requested information may include: (i) your name, (ii) mailing address, (iii) telephone number, (iv) email address, and, for those purchasing products online, (v) credit card information and or other payment information. Parents or legal guardians providing parental consent (via our Parental Consent Form) may be asked to provide their child's name and email address in addition to information about themselves.

#### Use of Cookies

BandApp Limited may use cookies on its websites. A "cookie" is a small bit of record-keeping information that sites often store on a user's computer. Cookies do not include people's names, email addresses, or other information that is personally identifiable; they are typically used to quickly identify a user's computer and to "remember" things about the user's visit. You can disable cookies or set your browser to alert you when cookies are being sent to your computer, although this may affect your ability to shop online and login.

## USE OF INFORMATION COLLECTED

BandApp Limited may use your Personal Information to send you information about our company or our features, products or services, or promotional material from some of our partners, or to contact you when necessary, unless the customer has disagreed that BandApp Limited uses its data.

BandApp Limited may also use your Personal Information for internal business purposes such as data analysis & audits, editorial and feedback purposes, for marketing and promotional purposes, for statistical analysis of users behaviour, for product development, content improvement, and to customise content and layout of our websites. Names, postal and e-mail addresses and phone numbers collected may be added to our databases and used for future calls and mailings regarding site updates, new products and services, upcoming events and the status of orders placed online. If you no longer wish to receive promotions or other offers from us, please contact us at [customercare@bluestone-media.com](mailto:customercare@bluestone-media.com)

BandApp Limited does not sell or rent your Personal Information to third-parties for marketing purposes without your consent. BandApp Limited may share your Personal Information you provide with BandApp Limited subsidiaries and related companies and any future corporate subsidiaries or affiliates, so that they may use such Personal Information for the purposes described in this policy. BandApp Limited may share Personal Information with business partners that assist BandApp Limited in providing you services. BandApp Limited is committed to giving you the choice whether or not BandApp Limited uses your information for marketing purposes or shares information with business partners.

BandApp Limited may disclose Personal Information as we believe appropriate; (a) under applicable law, including laws outside your country of residence; (b) to comply with legal processes; (c) to respond to requests from public and government authorities, including public and government authorities outside your country of residence; (d) to enforce our Terms of Use; (e) to protect our operations or those of any of our affiliates; (f) to protect our rights, privacy, safety or property, and / or that of our affiliates, you or others; and (g) to permit us to pursue available remedies or limit the damages we may sustain.

The BandApp Limited services practice currently requires you to submit any content to be uploaded, managed and published to your own website or to your other third party websites. Please note that any information you disclose through videos uploaded via the BandApp Limited services may become public information and may be available to visitors to the websites where they are posted and to the general public. We urge you to exercise discretion and caution when deciding to disclose Personal Information, or any other sensitive information via the BandApp Limited services. **We are not responsible for the use of any Personal Information you disclose through your use of the BandApp Limited services.**

## COLLECTION AND USE OF MINORS UNDER THE AGE OF 18 PERSONAL INFORMATION

Our website complies with the Children's Online Privacy Protection Act ("COPPA"). BandApp Limited does not knowingly collect personal information from children under the age of 13 through any of our websites. In addition, in the event that a user identifies himself or herself as a child under the age of 13 within a website or in connection with any Content or Software, BandApp Limited will not collect, store or use any personal information of such user. Furthermore, in the event that BandApp Limited receives personal information that BandApp Limited discovers was provided by a child under the age of 13, BandApp Limited will promptly delete such personal information in a secure manner.

## **SAFEGUARDS**

BandApp Limited maintains appropriate safeguards that ensure the security, integrity, and privacy of the personal information we collect and store about our account holders, including children under 13. Personal information collected by BandApp Limited is stored in secure operating environments that are not available to the public and that are only accessible by authorised employees. In addition, our online store uses industry-standard encryption to prevent unauthorised electronic access to sensitive financial information such as your credit card number. We also have security measures in place to protect the loss, misuse, and alteration of the information under our control (i.e., maintain data quality). Before we allow web users to access their personal information, for example, we verify their identity by requesting that they submit information such as their username and password. We also take reasonable steps to ensure that third parties to whom we transfer personal information provide sufficient protection of such data.

## **OTHER IMPORTANT NOTICES ON OUR PRIVACY POLICY PRACTICES**

### **PAYMENT PROCESSES**

BandApp Limited uses a variety of third party payment providers, to process credit card payments for our services. When you provide credit card information on our websites, that information is sent directly to our payment service provider. BandApp Limited does not have access to your full credit card number and does not store such information in its systems. You acknowledge and agree that any Personal Information that you provide in connection with such credit card payments will be transmitted directly to the payment service provider. Information transmitted to the payment service provider is encrypted using SSL software. The payment service provider is required to comply with all applicable privacy and security laws and the rules and regulations issued by credit card companies, however BandApp Limited is not responsible for the payment service provider's failure to comply with such laws, rules and / or regulations.

### **FORUMS AND PROFILES**

BandApp Limited may make other services available through our websites for example message boards, forums, chat functionality, profile pages, blogs and other additional services to which you are able to post information and materials. Please note that any information you disclose through these services may be available to visitors to our websites and to the general public. We urge you to exercise discretion and caution when deciding to disclose Personal Information, or any other information, via any of these services. **BandApp Limited will not be responsible for the use of any Personal Information you disclose through the abovementioned services.**

### **LINKS TO THIRD PARTY SITES & SERVICES**

You should be aware that our websites may from time to time contain links to third-party web sites. BandApp Limited is not responsible for the privacy practices or the content of such web sites. If you are concerned about the privacy policy of a certain third party, we recommend that you read the privacy policy of the website to which you link before you submit any personal information.

### **SECURITY**

BandApp Limited uses reasonable organisational, technical and administrative measures to protect Personal Information under our control. Unfortunately, no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. Please do not send us sensitive information through email. If you have reason to believe that your interaction with us is no longer secure, for example,

if you feel that the security of any account you might have with us has been compromised, you **MUST** immediately notify us of the problem by contacting us at [support@bandapp.com](mailto:support@bandapp.com). Please note that if you choose to notify us via physical mail, this will delay the time it takes for us to respond to the problem.

## **TRANSFER OF INFORMATION (FOR USERS OUTSIDE OF EUROPE)**

As part of the services offered to you by BandApp Limited, some of the information you provide to us may be transmitted through or transferred to countries outside of the European Union (EU). For example, this may occur if you are located outside the EU when you register or if you access your account details using BandApp Limited's websites from outside the EU. It may also happen if any of our web servers or video streaming servers are from time to time located in a country outside of the EU or one of our service providers (e.g. PayPal) is located in a country outside of the EU. In the case of external streaming servers, the external servers might log your IP address and browser version but will not log any information that might be used without proper law enforcement authority to identify you nor will such servers log any address or password information that you provide when you register with BandApp Limited's websites. If you use our services while you are outside the EU, your information may be transmitted and transferred outside the EU in order to provide you with those services.

## **CONTACT US**

If you want us to remove your Personal Information from our list or would like to access information that was collected, please contact us using the contact information provided below. If you have any questions, complaints, or comments regarding this Privacy Policy or our information collection practices, please contact our Privacy Policy Administrator at [support@bandapp.com](mailto:support@bandapp.com)